

CACHE VALLEY BANK



At Cache Valley Bank, we consider the wellbeing of our customers, employees, and communities to be of paramount focus. We understand the concern and uncertainty surrounding the coronavirus (COVID-19) epidemic. We are monitoring information from federal, state, and local agencies to ensure we are properly educated about the evolving situation and we are taking appropriate action. We are also in continuous communication with our employees to be sure we are responding to any needs that arise while maintaining safe operation of our branch facilities. We are committed to being responsive to the needs of our customers and employees as we work through this situation together.

Due to the current climate around COVID-19, please be aware that, effective March 18, 2020 at 8:00 AM, all Cache Valley Bank branch lobbies will be temporarily closed with drive-through services remaining open during normal branch hours. All operations, i.e. customer service and transaction processing, will continue as normal. We value your business and want to continue to assist you with your banking needs. If you need to schedule an appointment, please call 888-418-5333. Please visit our Resources page, Safe Banking section, for more information regarding COVID-19.

In addition to the actions we are taking, we encourage you to take advantage of Cache Valley Bank's digital tools to assist you with your banking needs. We offer online banking and mobile banking for 24/7 account access. We also offer mobile deposit, external funds transfer, person-to-person payments, bill payment, and online personal financial management. We have cash management services for businesses as well. Download our app or visit our website at cachevalleybank.com to enroll and login to your account today. It only takes a few minutes. For businesses without an existing login, use the "First-time business user" link in the Sign-in box to apply. If you need assistance, please contact us at 888-418-5333.

We recognize that you may face financial difficulties associated with the current situation. We are here to help, and we encourage you to contact your local Cache Valley Bank branch to discuss ways we can assist you. If you are a business customer and are concerned about impacts to your business, please contact your Cache Valley Bank relationship manager to discuss ways we can help.

As always, thank you for being a valued customer of Cache Valley Bank. The health, safety, and wellbeing of our customers, employees, and communities are of utmost concern. We continue to monitor this situation and will respond appropriately as circumstances arise.

For additional information about COVID-19, visit the Centers for Disease Control and Prevention at cdc.gov.